### New VoIP Phone System to Ring in the New Semester

By Lauren Baker, University Relations

Clayton State has a new name, a new address, and now a new phone system.

Campus telephony will jettison into the 21st Century this fall semester with the introduction of a new VoIP (Voice over Internet Protocol) telephone system, a technology that will enable the University to make telephone calls using the campus network instead of traditional phone lines. Campus offices and departments will begin migrating to the new VoIP system following fall semester's registration and startup.

According to Vice President of Information Technology and Services, Dr. John Bryan, VoIP is revolutionary, and will provide Clayton State with the voice communication tools that it needs to appropriately serve Clayton State's constituents.

"The University needs a modern telephone system to provide students and the public with better access to Clayton State's educational programs and services," says Bryan, citing the many limitations of our current analog system. "The analog telephone is one of the oldest technologies in use today, and 21st Century learners expect modern communication systems. VoIP will enable Clayton State to efficiently meet the voice communication needs of modern learners."

The decision to implement a new telephone system occurred after the Administration Building, the home of the University's current analog system, was found not worthy of renovation and slated for demolition. Instead of installing new telephone wire, the University chose to use its existing high speed local area network wiring to transmit both voice and data communications. Both cost effective and highly functional, the new VoIP system will provide Clayton State with the telephony functionality the University needs to serve the rapidly growing educational demands of Georgia learners.

Under VoIP, every phone on campus will have the following basic features—voicemail, speaker phone, conference calling for up to six parties, and caller ID--including both the caller's number and name. VoIP will also offer more advanced features such as a built-in campus telephone directory, email integration, softphone capabilities allowing users to talk on the phone through their desktop or laptop computers, and call center functionality allowing offices to set up phone trees to better serve callers during high volume periods. All in all, VoIP will be more flexible and functional than our current analog system.

VoIP, cont'd, p. 7

### Inside

#### **Departments:**

Across the Campus4	r
Trivia Time6	
Sports	,

#### In This Issue:

New HR Policies2
Faculty/Staff Fund Drive3
Women's Forum Announces
Annual Silent Auction3
Auxiliary Services
Archives Bookstore6
Arts Clayton Free Concerts7

## Clayton State Partners With Circuit Rider Archivist Program

By Erin Fender, University Relations

The Circuit Rider is coming to Georgia and Clayton State.

Dr. Randall Gooden is the Circuit Rider for the Georgia Archives, working throughout the state and serving as an assistant professor of History at Clayton State University, with his teaching load beginning in 2006.

The Circuit Rider program is an outreach program of the Georgia Archives, aimed at providing professional assistance to those governments and historical societies throughout the state who may not have a background on archival management and who may need to be put in touch with the resources of the Georgia Archives.

"The Circuit Rider archivist program is possible because of the working partnership that has developed between Clayton State and the Georgia Archives," explains Gooden, whose current office is located at the Georgia Archives and who lives in Fayette County.

As Circuit Rider in the archivist program, Gooden will visit local governments as well

Archivist, cont'd, p. 2

Campus Review August 19, 2005

## Attention Faculty and Staff... Human Resources Announces Policy Updates

#### **Sick Leave Pool Approved!**

As of Jan. 1, 2006, employees who wish to donate sick leave will be able to contribute up to half of the sick leave hours they accumulate each year (up to 48 hours per year) to a sick leave pool. Employees who are facing catastrophic illnesses or injuries will be able to apply for up to 12 weeks of paid sick leave from the pool. Learn more about this new benefit by visiting the Human Resources web site.

#### **Families First Employee Assistance Program**

Effective Sept. 1, 2005, Clayton State employees will be able to take advantage of the Families First Employee Assistance Program. This program provides free personal counseling sessions, free legal advice, referral assistance for child care, elder care and a variety of other family services.

#### **Electronic Payroll**

The University of Georgia Board of Regents has announced a system-wide requirement that all employees' paychecks must be electronically deposited as of Jan. 1, 2006. If you do not have direct deposit, please download an application from the HR web site, or stop by the office to pick one up. Your paycheck can be electronically deposited to the bank or credit union of your choice. Employees who do not wish to open a bank account can pick up an application for Wachovia Bank "Pay Access Card" from the Office of Human Resources & Services.

#### **Extended Flex Spending Deadline**

Withdrawals of 2005 contributions can now be taken from this

account through the end of March 2006. The new extended withdrawal period will continue each year. Be sure to take advantage of this tax saving opportunity and sign up during October's Open Enrollment Period.

#### **Savings Bonds Available**

Clayton State employees will soon be eligible to purchase savings bonds through a program administered by the National Bond and Trust Company. Savings bonds may be purchased through payroll deduction as of Sept. 1, 2005.

#### **TRS Provides More Services**

The Teachers Retirement System of Georgia now has a link for employees who wish to view their account information or request services online. Go to <a href="https://trsga.com">https://trsga.com</a> to take advantage of this new service!

#### **Credit Unions**

Clayton State employees are now eligible to join the Delta Employees Credit Union! DECU has branches in major airports across the country and is building two new branches in Clayton and Henry counties. See their web site at <a href="https://www.decu.org">www.decu.org</a> for more information.

Tara Credit Union has merged with The Southern Federal Credit Union, creating several additional branch offices. The combined credit unions are now jointly referred to as The Southern Federal Credit Union. Their web site is <a href="https://www.southernonline.org">www.southernonline.org</a>.

For more information on Human Resources news, please visit Clayton State's HR web site: <a href="http://adminservices.clayton.edu/ohr">http://adminservices.clayton.edu/ohr</a>.

#### Archivist, cont'd from p.1

as historical societies that have applied for visits through the Georgia Historical Advisory Board. Gooden will help these organizations in the right direction toward processing, storing, and persevering records. His schedule will include 56 visits to local governments and small historical societies between Aug. 1, 2005 and Feb. 1, 2006 and follow-up visits when needed, Gooden details.

Gooden will begin teaching a basic course in archival studies and an introductory course in public history at Clayton State starting with the spring 2006 semester. Through Gooden's travels, Clayton State students will benefit from his knowledge of new internship possibilities and he will also be able to modify the archival studies track based on the needs of potential employers.

Gooden will also assist Dr. Gene Hatfield, head of the Clayton State History department, with developing a proposal for a master's program in archival studies.

"We look forward to working with Dr. Gooden and the other State Archives professionals in developing this proposal," says Dr. Ray Wallace, dean of the School of Arts and Sciences.

"As far as advice for the general public, I encourage everyone to set up a personal or family archive," Gooden goes on to say, "Family history can have a tremendous impact on understanding one's self and in providing a sense of identity."

Gooden also says the first step is to go through photographs, newspaper clippings, letters, etc., to determine what materials will best serve in preserving their family history.

From a practical standpoint, Gooden says to avoid staples, metal paper clips, or rubber bands on things you want to archive. Also do not put new tape on papers or try to remove old tape because tape can lead to irreversible damage. He suggests using acid free folders and boxes to store archive items and to store archives in a clean, cool dry place. He also says to make duplicates when possible to share with friends and relatives so that in case of a catastrophe everything is not lost.

Gooden expresses his excitement concerning his upcoming work with Clayton State and the Georgia Archives and says, "great potential exists for Clayton State becoming an archival studies center in the Southeast."

# Clayton State Women's Forum Anticipates Record Breaking Proceeds from Silent Auction

By Leigh Duncan, University Relations

The Clayton State University Women's Forum is preparing for Homecoming the second week in October, and is particularly preparing for the fourth annual Women's Forum Silent Auction and chili cook-off on October 11 in the University Center Commons, beginning at 11 a.m. and ending at 2 p.m.

The proceeds for the auction go toward the Women's Forum Scholarship Endowment, which awards scholarships annually to staff members and students. The first auction was held in the fall of 2002 and \$3,009 was raised. Last year they raised \$6,209, and this year they've raised their goal to a record \$15,000 as they work toward fulfilling their scholarship endowment requirement of \$25,000.

"Since 100 percent of the funds are placed in the scholarship fund, the increase in donations translates into more scholarships being awarded," says Joan McElroy, immediate past Silent Auction chair.

Cheryl Garvin, current committee chair, has several new initiatives for this year's auction. The committee is soliciting Clayton and Henry County Chambers of Commerce, the faculty, staff, retirees, students and alumni of Clayton State University, and again those local businesses who generously donated items to past auctions.

Already on the auction block are two original art pieces by former Clayton State Professor of Art, Tommy Daughtry, as well as several hotel packages. Last year, auctioned items included weekends in mountain homes, hotel visits, art, collectable



Last year's Women's Forum Silent Auction raised \$6,209 and has set a goal of \$15,000 for this year.

### **FAST FACTS!**

Women's Forum Annual Silent Auction

Clayton State's Women's Forum needs your donations for the annual Silent Auction to be held on Oct. 11.

Post your donations online at <a href="http://adminservices.clay-ton.edu/wom\_forum/forms/silent\_auction.asp">http://adminservices.clay-ton.edu/wom\_forum/forms/silent\_auction.asp</a> or bring your donations to:

Cheryl Garvin (x3496), L-153 JoAnn Quattlebaum (x3470), L-126 Karen Blackburn (x3719), STC-214

Proceeds go towards Women's Forum scholarships.



#### Moore and Laney-Marshall Named Coordinators

## Faculty/Staff Fund Drive Kicks Off Sept. 7

The Annual Clayton State University Faculty/Staff Fund Drive will kick off at 4 p.m. on Wednesday, Sept. 7 with the traditional gala event in the Atrium of the Harry S. Downs Center for Continuing Education.

All faculty, staff and administrators are invited, along with the trustees of the Clayton State University Foundation. Heading the program will be Clayton State President Dr. Thomas K. Harden and Foundation Chairman Robert Lee.

Fund Drive Coordinators for this year are Dr. Benita Moore for the faculty and Valerie Laney-Marshall for the staff.

The Annual Hot Dog Rally -- always a high point of the Fund Drive -- will be held in the quad behind the University Center on Wednesday, Sept. 21, and will feature tube steaks, chips, soda, candy, music and give-aways. The Fund Drive will end on Friday, Oct. 7. Look for highlights in the next issue of "Campus Review."

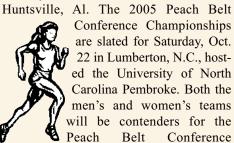
Campus Review August 19, 2005

## Across the Campus...

#### **Athletics**

The Clayton State University men's and women's cross country teams, coming off second and third place Peach Belt Conference finishes, respectively in 2004 have released their schedules for the

upcoming season. The men's team will open the year at the Mercer Invitational on Saturday, Sept. 10, while the women's squad will open its season at the Alabama-Huntsville Cross Country Invitational in



crowns, as the two perennial PBC favorites, Kennesaw State University and the North Florida University have moved up to NCAA Division I. Expectations are high for both the men's and women's teams in 2005, as both teams return its top runners from last year. The men's team will return its top two runners in All-Peach Belt Conference runner Manuel Aguilar and 10K record holder Jose Garduno, while the women's team will return All-American Alison Kreutzer, along with two-time All-Peach Belt runner Heather Krehbiel.

#### **Budget and Finance**

Sharon Bookmiller in the Office of Budget and Finance has been assigned responsibility for the campus Flex spending programs, both health and dependent care. All questions and requests for reimbursement should now be directed to her. Bookmiller is located in the Administration building, room A-31 and can be reached at (770) 961-3602.

#### **Business and Operations**

David K. Heflin, chief operations officer/chief financial officer at the University of Sioux Falls has accepted the position of vice president of Business and Operations at Clayton State. Pending

approval by the Board of Regents, Heflin anticipates starting work at Clayton State on Sept . 12, 2005.

#### Campus Life

Vice President for Campus Life candidates Dr. SueAnn Strom and Dr. William B. Bynum, Jr., will be visiting campus on Aug. 23-24 (Strom) and Aug. 25-26 (Bynum).

#### CID

The University System has recently created a self-directed computer security course for faculty & staff. The course is posted at <a href="http://ctl.clayton.edu/cid/Network\_Security/default.htm">http://ctl.clayton.edu/cid/Network\_Security/default.htm</a>. User Name: p\_security. Password: CSU. Although the University System is not currently requiring staff to complete this training, it is highly recommended. Please contact the Center for Instructional Development if you have any questions.

#### Library

The library staff invites you to attend a



farewell reception on Tuesday, Aug. 30, 2005 from 2:30 p.m. to 4 p.m. in L-200 to honor Bob Fox's 14 years of service to Clayton State University.

\*\*\*\*

The Clayton State University Library Archives has won an award for accomplishments made during 2005... the Archives' firt six months. The award is presented by the Georgia Historical Records Advisory Board (GHRAB.) The GHRAB awards program recognizes outstanding efforts in archives and records work in Georgia. The award ceremony will be held at the Georgia Archives on Monday, Oct . 3 between 5 p.m. and 6:30 p.m.

#### Music

Join Clayton State's first band! We are looking for musicians to join the Clayton State Wind Ensemble. If you have experience playing a woodwind, brass or percussion instrument and are interested in being a part of this new organization please con-

tact Dr. Amanda Leon-Guerrrero at AmandaLeonGuerrero@clayton.edu, (770) 961-4360 or (770) 961-3609. All students, staff and faculty are welcome. This ensemble will meet on Tuesdays and Thursdays from 4 p.m. to 5:50 p.m. in room 150 of the Music Education Building.

#### **Operation Services**

Please note, for the added convenience for the student population and campus personnel, Mail Services as installed a USPS mail

box drop. The box is located beside the current stamp machine which is across from the Office of Student Life, University Center - 250. Scheduled pick up times for stamped mail to be delivered to the Morrow Post Office will be approximately

2:30 p.m., Monday through Friday.

**Public Safety** 

Congratulations to the Clayton State University RideShare Carpool winners for this month. These carpoolers were eligible because they registered with 1-87-Ridefind, with Public Safety, and carpooled at least once a week. Visit <a href="http://adminservices.clayton.edu/ps/winners.htm">http://adminservices.clayton.edu/ps/winners.htm</a> to see who won. To learn how YOU can be eligible or to find a potential carpool match, call Joan Murphy at (770) 961-3540 or stop by Public Safety, Student Center, Room D-209 — Public Safety is open 24 hours a day.

\*\*\*\*

If you are employed by Clayton State University, you could be a winner. Check out the Clean Air Campaign programs for Clayton State University at <a href="www.logyour-commute.com/CSU">www.logyour-commute.com/CSU</a> and if you are on a ridematch list with other employees, you can be eligible for even more ways to win. Please go online and visit <a href="http://adminser-vices.clayton.edu/ps/New%20Programs.htm">http://adminser-vices.clayton.edu/ps/New%20Programs.htm</a> for more ways to win. Also, by tracking your commute, and sending a copy to Public Safety, you are helping us obtain statistics needed for grants. If you have any questions, please call Joan Murphy at (770) 960-4237 or (770) 961-3540. If you take

## Across the Campus...

alternate transportation, are working a condensed workweek, or teleworking, you are also doing your part for the environment and everyone's health.

#### **University System of Georgia**

The August issue of The System Supplement is now available online at: <a href="http://www.usg.edu/pubs/sys\_supp/">http://www.usg.edu/pubs/sys\_supp/</a>.

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The University System of Georgia's Board of Regents his named legal counsel Corlis

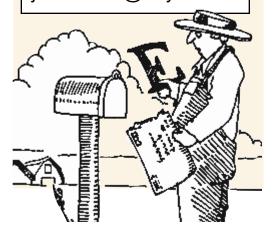
Cummings as interim chancellor during the search for a new head of the state's higher education system. Cummings will work alongside Chancellor Tom Meredith in the coming weeks and take over the job when



he leaves, sometime in September. A native of Atlanta, Cummings earned her undergraduate and law degrees from the University of Georgia. As senior vice chancellor of support services, she oversees the system's legal affairs office, human resources departments and Office of Sponsored Funds and Special Projects.

## Got News?

Email your campus news to johnshiffert@clayton.edu



#### Auction, cont'd from p. 3

dolls, restaurant gift cards, quilts, handmade crafts, gift baskets, handmade jewelry, antiques, and flower arrangements, to name a few.

Another plus to help the hungry silent auction shopper appease his or her appetite is the newest endeavor by the Women's Forum. Beginning last year, the organization added a campus-wide Chili Cook-off to the auction event. With 21 entries and two categories, there was a bowl of chili to please every palate. For a mere \$5, visitors could sample any and all of the 21 flavors along with crackers, a drink and a dessert.

Browse the auction with a hot bowl of chili, make a bid on any number of interesting items, and enjoy the fun and fellowship of the Clayton State community on Oct. 11 in the University Center Commons. For more information about the Silent Auction and to donate items for auction, contact Cheryl Garvin at cherygarvin@clayton.edu or (770) 961-3496.









Last year's Chili Cook-off was fun for everyone! Top left: Enthusiastic servers made sure everyone got a taste of the fabulous flavors. Bottom Left: 2004 Chili Cook-off first place winner Leigh Duncan of University Relations poses with Technology's Dr. Benita Moore. Top: Dr. Harden's granddaughter Nora takes in all the action, fun and fellowship.

## 2005 Memory Walk

Dr. Paul A. Colon, Clayton County Chairman of the 2005 Alzheimers Association Memory Walk cordially invites you to attend a special luncheon.

Guest Speaker: Jay A. Weinstein, Ph.D.; Clinical Neuropsychologist with the Southeastern Geriatric Healthcare Group Where: Southern Regional Medical Center Education Building 11 Upper Riverdale Rd Riverdale, GA 30274

If you wish to RSVP by phone, please call Governors Glen Memory Impaired Community: (404) 362-0404

Topic: The Importance of Alzheimers Research

Date: Wed, Aug. 24, 2005 Time: 12 Noon - 1 p.m.

Cost: Free!



#### Trivia Time

#### **Caught Off Base**

By John Shiffert, University Relations

In the spring of 1839 and 1840, Abner Doubleday was a cadet at West Point. In the spring of 1905, an aging mining engineer named Abner Graves wrote a letter to the Akron Beacon Journal, claiming that Abner Doubleday had invented baseball in Cooperstown, N.Y., somewhere around the time of the "Log Cabin and Hard Cider" presidential campaign of 1840. Thus, if Abner Doubleday did invent baseball, he would have had to have been AWOL from West Point to do so.

There is plenty of additional evidence that the Doubleday story is a myth, including the fact that Graves was six years old in 1839 and that there are references to baseball in English literature some 100 years prior to that date, but, you get the picture. Actually, no one invented baseball. In this country, it essentially evolved from a group of old bat-and-ball English games, including one of the same name.

However, that's not to deny Abner Doubleday of his place in history. He was genuine Civil War hero, ordering the first shot in the battle at Fort Sumter and serving with high distinction at Gettysburg. Nonetheless, some pretty good trivia experts were caught off base by this one, including former Bent Tree Sports Editor Kevin Dixon. Dotty Bumbalough was, in fact, the only person with a correct answer, earning Mason Barfield's former right hand an extra bonus point.

Since we've brought up the subject of William Henry Harrison... what was unique, what was a first in American history, about his 1840 campaign? First correct answer to johnshiffert@clayton.edu gets to tip a canoe, and tile her, too.

## Clayton State Bookstore Opens Archives Location

Clayton State University's Auxiliary Services Archives Store, located in between the Georgia Archives and the National Archives and Records Administration's Southeast Region facility, is open to the public Tuesday through Saturday from 8 a.m. to 4 p.m.

Read about the many amenities of this specialty store in the next issue of "Campus Review." But to make the suspense a little more bearable, here is a sneak preview of photos from the Auxiliary Services Archives Store.



Clayton State Assistant Professor of History Dr. Kathryn Kemp's book "God's Capitalist: Asa Candler of Coca-Cola" is among the history books available at the new Auxiliary Services Archives Store.



Clayton State University Relations Director John Shiffert's book "Baseball: 1862 to 2003" is available for the fan of baseball history.



#### VoIP, cont'd from p. 1

To migrate to VoIP, OITS must install smart microprocessor based IP telephones in each office. These phones will first connect to office network jacks, and then faculty and staff's office computers will connect to the IP phones. The new system is

scheduled to be installed in late August, and OITS will pilot the system during the first half of September. Once the system is thoroughly tested, other campus offices and departments will begin to migrate to the

HOW IT WORKS

1 Calling phone 2 Adapter 3 DSL or cable modem

6 Receiving 5 Service provider 4 Internet phone

new VoIP system in mid-September.

Worried your phone won't work if the local network is down? Clayton State has upgraded and reengineered the campus network to provide more reliable connectivity and capacity. Voice traffic will have priority over data on the campus network, and VoIP will not use the University's Internet connection for out going calls; instead, VoIP calls will be sent by dedicated lines to the public phone system. And, by having a telephone system locally on campus, OITS will be able to do moves, adds, and changes of phones without waiting weeks for technicians to be dispatched.

VOIP telephones run off electrical power

sent over the campus network. New VoIP network switches have dedicated Uninterruptible Power Supplies to provide electrical power during brief power outages of less than one hour. Extended power outages of more than one hour will affect

VoIP telephones that are not connected to generators. VoIP phones in the newly renovated Student Center will have a backup generator that will power VoIP telephones in the Student Center and the Business Health Sciences

Building. Over time, generators will be connected to VoIP switches in other campus buildings.

Clayton State thanks President Dr. Thomas K. Harden for his support of the phone conversion. "We are very fortunate to have a leader that understands the importance of strategic technology and its capabilities to transform our University," says Bryan. "Through his vision and support, Clayton State now has the communication tools offices and departments need to provide better education and service to our students, faculty, staff, and the community."

More information on VoIP will be available in coming issues of "Campus Review." ■

All offices will receive new phone numbers. The new telephone numbers are scheduled to be delivered to the University and verified in late August. If the delivery and verification proceeds according to plan, departments should receive a listing of their new telephone numbers around Sept. 1.

- Existing analog telephones will not work with the new VoIP system, and all offices will receive new VoIP telephones.
- During the migration, a new VoIP phone will be installed next to the analog phone on desks, and the two systems will be used concurrently.
- A call forward will be placed from old phones to new VoIP telephones, so all calls go to the new VoIP telephone.
- Then, an intercept will be placed on old lines with a recorded announcement telling callers that the number has changed to the new number. Placement of the intercept will take about two weeks and the intercept will operate for one year.
- After the intercept is in place, old phones will be removed, leaving only the new VoIP phone.

## Free Concerts Presented by Arts Clayton

August 20...

Arts Clayton invites you to attend a free concert featuring performances by England's Southampton Pops Orchestra on Saturday Evening, Aug. 20, from 7p.m. until 10 p.m. in Downtown Jonesboro on the historic Clayton County Courthouse lawn

All shows are free!

Bring your blankets, lawn chairs, picnic baskets, and dancing shoes!

For more information on The Southampton Pops Orchestra visit www.popsorchestra.fsnet.co.uk

#### **Upcoming Concerts...**

September 10...

Area Gospel Choirs Gospel. Churches/Choirs, please call to participate! Time to be announced.

October 8...

The Menage Country, <u>www.theme-nage.com</u>

Call (770) 478-3800 for more information, or visit www.JonesboroGa.com

Sponsored by the City of Jonesboro and the Jonesboro Downtown Development Authority, with partial funding from Arts Clayton and the Grassroots Arts Program.



Visit <u>www.JonesboroGa.com</u> for additional infomation

## Sports Page

## Clayton State Soccer Teams Ranked Among Nation's Best in NSCAA Preseason Polls

By Gid Rowell, Sports Information

The Clayton State University men's and women's soccer teams are coming off their top seasons in school history in 2004 and have been picked among the nation's best in 2005.

Both the men's and women's teams are ranked in the National Soccer Coaches Association of America (NSCAA) preseason poll, with the men's team opening the season at 14th and women's team receiving votes for the top-25.

The ranking for the men's squad is third time in the last five years the Lakers have opened the season in the preseason poll. The program opened the 2001 season 14th in the nation and the 2002 season 13th in the country. The men's team rose to a program-best fourth in the nation in the 2002 season. The Clayton State women's program received votes in last year's final poll, the first time the program has been mentioned in the national rankings.

Clayton State's men's team advanced last year to the "Sweet Sixteen" of the NCAA Division II National Championships with a 12-4-4 record on the season. The 2005 Lakers will kick off the season, hosting the Second Annual Laker Soccer Shootout on Friday and Saturday, Aug. 26-27 at Laker Field. Peach Belt Conference teams Clayton State and the University of South Carolina Aiken will face Carolina Virginia Athletic Conference teams Belmont Abbey and Queens College in the event.

The Clayton State women finished last year with a 13-6-1 record, advancing to the NCAA Division II National Championships for the first time in school history. Expectations for 2005 are high, as Clayton State returns last year's freshman sensation in Olaitan Yusuf. She led the nation in scoring and points per game finishing with 35 goals and 74 points, both school and Peach Belt single season records.

The Laker women will kick off the season on the road, traveling to face Newberry College on Saturday, Aug. 27th. Clayton State's first home match will be on Sunday, Sept. 11 in one of its stiffest tests of the season. The squad will host third-ranked Carson-Newman College, a team that ended the Lakers season last year in the NCAA Soccer Championships. The Eagles, champions of the South Atlantic Conference, last year, finished with a 20-3-1 record last season and No. 3 ranking in the nation, advancing to the NCAA Final Four.

Campus Review August 19, 2005

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**CLAYTON STATE UNIVERSITY** 

Morrow, GA 30260-0285 Office of University Relations