Effort Supports Governor's "Faster, Friendlier, Easier" Initiative

University System of Georgia Focuses on Improving Customer Service

niversity System of Georgia (USG) Chancellor Erroll B. Davis Jr. is asking the 38,000 faculty and staff employed by Georgia's 35 public colleges and universities to provide faster, friendlier, more efficient service to the USG's "customers," including more than 253,500 students. Among those students will be the 6,000 attending Clayton State University, which will initially be focusing its customer service efforts on academic advising.

In coordination with Gov. Sonny Perdue's July 25 launch of the state's new "Customer Service Improvement Initiative" in which all state agencies have united in an effort to make Georgia the best-managed state in the country, Davis

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announced that every USG campus is poised to implement a plan for improving customer service beginning Aug. 1.

"Each Georgia citizen who walks through our door for a government service is an opportunity," said Perdue. "It is my intention that Georgia government employees will take advantage of those opportunities, showing citizens that we respect and value their time."

"Clayton State University's first customer service initiative focuses on academic advising, clearly delineating the important roles played by our Dean of Retention and Student Success, the Director of our Center for Academic Success, the Director of our Center for Instructional Development, and our Academic Advisors," said Clayton State President Dr. Thomas K. Harden. "Some of our initiatives include a newly created Academic Advising Council, and the expansion of the Academic Advising role to include referrals to a variety of student support services.

"The feedback opportunities incorporated in this initiative will allow us to continually improve the service we offer to our students and to track the effectiveness of each implementation phase."

"The campus-based customer service improvement plans that will be launched in August will begin to create a culture that places more emphasis on customer service," Davis stated. "In line with the Governor's goal of achieving the best-managed state government, we intend to provide a model of service unparalleled in public higher education. Many of our faculty and staff already place our students'

needs first, but we need to institutionalize this practice and really own it."

On Jan. 25, 2006, Perdue signed an Executive Order creating the Governor's Office of Customer Service for the purpose of coordinating, managing and implementing a customer service initiative to elevate the level of customer service experienced by Georgians when interacting with their state government.

This past spring, Davis named Jim Flowers, special assistant to the USG's chief information officer, to serve as the University System's representative on the Governor's Customer Service Team, where he was charged with developing a customer service improvement plan for the University System. The chancellor also directed USG presidents to appoint "Customer Service Champions" to launch, guide and manage improvements that will make the services provided by each campus "Faster, Friendlier and Easier" to access.

In response to Davis' request, Harden has named Brenda Findley, director of Human Resources, as Clayton State's Customer Service Champion.

"Clayton State University wholeheartedly supports Governor Perdue's Customer Service Initiative and Chancellor Davis' clear vision of this initiative as an opportunity to ensure excellence in customer service through the development of consistent benchmarking tools," said Findley. "Our first initiative, which addresses the area of academic advising, provides a

Service, cont'd., p. 7



by John Shiffert, University Relations

Clayton State University Assistant Professor of Journalism Dr. Randy Clark was back on The History Channel's new "American Eats" program on Thursday, July 20. This time, he was providing some of the fizz for a segment on "Cola Wars."

"American Eats" premiered on June 29 on The History Channel. The "Cola Wars" segment, according to The History Channel website, was "inspired by miracle mineral waters, advanced by small town pharmacists, the story of soft drinks is the story of American ingenuity and competition, along with an insatiable thirst for profits. We'll take a bubbling dip into bygone days and a look at the future of fizz."

"This episode is called 'Cola Wars,' but they also talked to me quite a bit about Dr. Pepper, specifically the 10-2-4 slogan on the bottle," he

says. "We discussed the history of Pepsi advertising mostly, although I did talk about Shasta's place in the market, since it has so many different flavors, and Shasta's use of old songs as jingles, like 'I'm Looking over a Shasta Cola' to the tune of 'I'm Looking over a Four Leaf Clover.' We also talked about cola memorabilia collectors."

Clark's first appearance on "American Eats" was earlier this month, when, in conjunction with National Hot Dog Month, he was one of several professors/pop culture experts discussing such topics as why hot dogs are so popular, regional differences in hot dog cuisine, and the importance of Oscar Meyer, and the Wienermobile, from a marketing perspective.

Cola Wars, cont'd., p. 5

New Student Convocation to be Held in Athletics & Fitness Center

by Gina Finocchiaro, University Relations

Clayton State University will be holding its first New Student Convocation and Picnic on Sunday, Aug. 27 from 3 p.m. to 5:30 p.m. in the University's Athletics & Fitness Center. All new students for the 2006 term will be invited to attend along with Clayton State faculty and staff.

The Convocation will be a formal ceremony intended to inspire, motivate and officially welcome new students to Clayton State University. Faculty and staff who plan to participate in the event have been asked to wear their full academic regalia, also known as academic robes, in honor of the formality of the event.

An interactive campus spirit activity and picnic are planned to follow immediately after the ceremony. This is intended to

provide an opportunity for new students to meet and connect with the faculty, staff and fellow classmates.



SmartBodies to Hold Mock Emergency Drill

by Gina Finocchiaro, University Relations

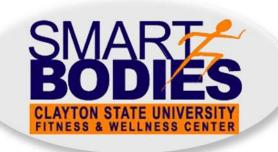
SmartBodies Fitness & Wellness Center at Clayton State University will be holding its Annual Mock Emergency Drill on Aug. 9 from 9 a.m. to noon.

"The Mock Emergency Drill allows the SmartBodies staff to put the emergency response plan into action, providing them with the opportunity to practice their

emergency response skills and to discover areas where they can improve. The envisioned result is efficient and appropriate care should our patrons ever need our assistance," says Lydia Vanderford, the coordinator for this event and the New Directions Rehabilitation Fitness Therapy Program at SmartBodies.

The SmartBodies staff will be drilled on a variety of emergency scenarios that could possibly occur in a fitness center setting including sprains, sudden illness and cardiac arrest. Vanderford will be one of three moderators for the drill.

The Morrow Fire Department and many of Clayton State's Public Safety officers will be on hand to assist with the drill.



Each of SmartBodies' professional staff members holds a minimum of a bachelor's degree in a health-related field and CPR / First Aid Certification. Additionally, the mock emergency drills have been a standard practice at SmartBodies since 1999.

As part of the School of Health Sciences, SmartBodies is structured

to meet the health-related needs of the community, students and employees of Clayton State University. For more information about SmartBodies Fitness & Wellness Center, call (678) 466-4971 or visit http://healthsci.clayton.edu/smartbodies.

Vanderford received her bachelor's degree in Athletic Training from Valdosta State University and her master's degree in Exercise Science from Montana State University. She is Licensed Athletic Trainer by the State of Georgia and is also nationally certified by the National Athletic Trainers' Association.

Elaine Manglitz Named Assistant V.P. of Campus Life

Dr. Elaine Manglitz has been named assistant vice president, a recently created position, for Clayton State University's Division of Campus Life.

As assistant vice president, Manglitz will be supervising the departments of Career Services, Counseling Services, Multicultural Programs and Services, and the Disability Resource Center as well as maintaining her role as the Americans with Disabilities Act (ADA) Coordinator. She will also be responsible for the budgets, personnel, strategic planning and grant submittals within the Division of Campus Life.

"We all need to be strategic about the quality of programs, services and initiatives that we implement with our students," says Manglitz. "We have a responsibility to ensure that we develop and sponsor quality programs and initiatives, and link them to learning outcomes for our students."

The position of assistant vice president was created in part to provide budgetary oversight and guidance as Clayton State continues to grow and change over the next few years.

Manglitz has been at Clayton State for more than two years as the director of Disability Services. While in this position, she assisted students with disabilities ranging from learning disabilities and attention deficit hyperactivity disorder (ADHD) to physical disabilities and psychological disorders. She will also continue to work with the campus community to make Clayton State more inclusive and accessible for all students.

When not working, Manglitz is writing a chapter in a book, "It's About Race: a Dialogue Among Adult Educators," as well as writing and publishing journal articles on issues such as white privilege in adult education, and anxiety and depression in adults with learning disabil-



Dr. Elaine Manglitz

What to know...

Manglitz, formerly Clayton State's director of Disability Services, will take on a new role at the University as assistant vice president of Campus Life

ities. She also enjoys reading and spending time with her family in Snellville. ■

Alumni/Development Page

Alum Receives \$200,000 Scholarship for Medical School

by Gina Finocchiaro, University Relations



William Jacocks "Ja" Rivers III, ('05) recently received a \$200,000 scholarship from the Jack Kent Cooke

Foundation to attend Mercer University's School of Medicine. The scholarship will provide Rivers with \$50,000 annually to cover expenses related to tuition, room, board, fees and books.

"The scholarship will pretty much cover everything," says Rivers. "I still find this hard to believe."

Rivers will begin his graduate classes in medicine this fall. He plans to study internal medicine, but he still wants to leave the door open for other interests.

After he graduates from Mercer University, he plans to incorporate teaching into his work. Some of his post-graduate goals include instructing medical students during their clinical rotations and

offering high school and college students the opportunity to shadow his practice to see if they want to become doctors.

"I feel that passing on knowledge to future generations is one of the best methods of giving back to the community from which we came," Rivers explains.

When Rivers first began attending classes at Clayton State, he had plans to graduate with a degree in Integrative Studies with a focus in business, so that he could expand his private investment practice. However, after the attack on the World Trade Towers in 2001 his studies turned towards biology.

"I wanted a career with a purpose... something that I could do to earn a living that would have a profound positive effect on the lives of those that I served," Rivers shares. "After I made the decision to pur-

Scholarship, cont'd., p. 8



by Lee Wright, Sports Information



Cory Baldwin

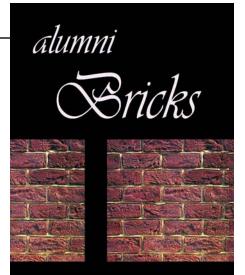
Cory Baldwin has enjoyed a wonderful tenure at Clayton State in the men's basketball program, both as a player and an assistant coach. However, Baldwin is taking the

next step in his collegiate coaching career as the new head coach at Truett-McConnell College in Cleveland, Ga.

Gibbons made the announcement, and wished Baldwin the best in his new endeavor. Baldwin inherits a Truett-McConnell program that finished 13-14 this past season in the Georgia Junior College Athletic Association.

"We are all excited to see coach Baldwin get this opportunity," said

Coach, cont'd., p. 11



Departments Can Now Sponsor a Brick In Legacy Court

The Clayton State Alumni Association is in the midst of the Legacy Court Commemorative Brick campaign. The first set of the bricks were placed this spring just outside the James M. Baker University Center around the replica of the Bent Tree. Clayton State University graduates, faculty, staff, students and community members are eligible to purchase a brick.

On behalf of the Alumni Association, Director of Alumni Relations Gid Rowell is contacting campus organizations and departments to ask about sponsoring the purchase of a commemorative brick (\$50) either on a one-time or an annual basis. The brick could be given as an award for a student, faculty or staff member and be incorporated into the unit's respective awards ceremonies (student, faculty or staff), or it could be in recognition of a special achievement at any time in the year.

"In addition, a brick would also be a perfect retirement gift for faculty and staff, commemorating a person's service to the University," notes Rowell.

Proceeds from the campaign go to the Clayton State Alumni Association. Contact Rowell at (678) 466-4477 for further information. ■

Never Completed Your Bachelor's? Now's Your Chance

by Gina Finochhiaro, University Relations



Diane Burns helps non-traditional Clayton State alumna Leigh Wills sort through career options. Wills graduated in 2004 with a degree in Integrative Studies.

Do you have an associate degree, but not a bachelor's? Do you plan to go back to school, but think that you don't have the time? Or are you in school and unsure about what path to take? If these sound like you, Clayton State University's Degree Completion Program may be just for you.

The Degree Completion Program is designed to help busy people who have an associate degree, or who have completed 45 semester hours, complete their bachelor's degree through eight week blended courses, on-line instruction, off-site and oncampus classes. Students may also choose from both day and evening courses, which helps to make earning their bachelor's more convenient.

Completion, cont'd., p. 7

Cola Wars, cont'd. from p. 2

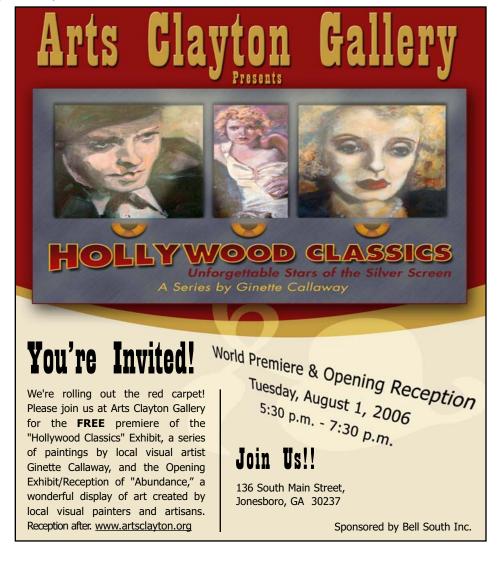
So how did a Journalism professor end up discussing such pop culture icons as the hot dog and Pepsi on The History Channel?

"I got involved in this in the weirdest way," he says. "In the late 90s I wrote several entries for the St. James Encyclopedia of Popular Culture as well as the entry for Campbell Soup in The Encyclopedia of Advertising; sometimes these pop up if you do a Google search on any of the topics I wrote about.

"I get occasional interview requests because of that. The History Channel was going to be in Atlanta anyway because they wanted to film Coke headquarters and the Varsity, so they stayed with me."

Did you know?

This is not the first time Clayton State's Dr.
Randy Clark has appeared on "American
Eats." To learn more about his knowledge
of all things hot dog, read the July 14 issue
of "Campus Review" available online at
http://about.clayton.edu/campusreview



Across the Campus...

Arts & Sciences

Dr. David Ludley will be stepping down as senior editor and managing editor of "Cygnet," effective Aug. 1, in order to accept a position on the graduate faculty. "I was honored when Dr. Harden and Dean Wallace asked me to inaugurate a literary/arts journal in 2003-2004 and have been just as honored to continue to serve and produce the 'Cygnet' for all of the first three very successful issues."

CE

The annual Professional Education Guide for the "Atlanta Business Chronicle" shows that the Clayton State Division of Continuing Education ranks fourth in metro Atlanta in the number of programs (1,157), number of participants (9,355), total participant hours (144,550) and CEU's (Continuing Education Units) awarded (14,455).

City of Morrow

The Morrow Tourist Center has a great opportunity for clubs and organizations to partici-

pate in a community service project. The 2nd Annual Race Fest & Lobster Derby will take place rain or shine on Saturday, Oct. 28 from 6 p.m. until 12:00 a.m. There will be live musical entertainment, lobster races, auto racing memorabilia, activities, and so much more. This event will be a free and open to the public. A major part of Race Fest has always been the volunteers. Without the volunteers, Race Fest would not run as smoothly as it does. If you are interested in volunteering, please visit or call the Morrow Tourist Center at (770) 968-1623 to sign-up.

Public Safety

The University RideShare Random Drawings were held on July 22. Sherry Barwick won a \$20 Target gift card, Kurt Zeller won a \$15 Target gift card, and Sundiata Bradshaw won a \$10 Target gift card and a pad folio from URS. The winners submitted a copy of their Clean Air Campaign report for

June to University RideShare in July. No carpooling or teleworking or other alternate transportation required for this. Open to all Clayton State employees. More information, contact Joan Murphy, (678) 466-4262 or 4050.

The July winners who carpooled in June included Lolita Lighting, Andrew Humphrey, Shannon Kelsey, Rebecca Gmeiner, Leslie Moore, Tonita Jefferson, Kim Cu, Kelli McClendon, JoAnn Quattlebaum, Ricardo Pascual, Bernadette Pascual, Lindsey Muirhead, Tenesea Grant, Kara Mullen, Arlena Pless, Alisa Kirk, Kenneth McClendon and Kathleen Coleman. All were eligible because they registered with 1-87-RIDEFIND, completed a Carpool Registration application with Public Safety and carpooled at least once a week. For more information on car-

pooling, call Joan Murphy at extension 4050 or e-mail joanmurphy@clayton.edu.

SGA

The Clayton State University study body recently elected their new Student Government Association (SGA) executive officers for the upcoming 2006/2007 year. The new executive officers are: Adetoke Adetayo as president, Jessica Charles as vice president, Roodgine Rosemberg and Benjamin Hopkins as co-chairs of Academic Affairs, Dwayne Braithwaite as Student Affairs chair, Adetola Adetayo as Internal Affairs chair, Rajiv Manborde as Fiscal Affairs chair, Danielle Morris as assistant Fiscal Affairs chair, and Rachel Ogunlowo as secretary. "Our job is to make their [the students] stay on campus more comfortable," says Adetayo. "We want them to know we are here for them."

Wildlife

Reporters for "Campus Review" have noted that the Canada Goose population by the Athletics & Fitness Center is back up to as many as 17. Rumor has it they have asked Athletic Director H. Mason Barfield for asylum.



They're baaa-aaa-ack... Two geese spotted near CE.

SOUTHERN CRESCENT

SOCIETY FOR HUMAN RESOURCE MANAGEMENT

Robert Young Publishes White Paper on SHRM Website

Robert Young, director of Customer Development & Sales for the Harry S. Downs Center for Continuing Education at Clayton State University, has just had a "White Paper" posted on the website (www.shrm.org) of the Society for Human Resource Management (SHRM) - accessible to 250,000 SHRM members worldwide.

Young, who serves as president of the Southern Crescent Chapter of SHRM, wrote on group health insurance bid rates and what HR professionals can do to strengthen their roles in the process.

"HR professionals need to view the health care cost crisis as an opportunity to increase industry-specific knowledge in a benefits area that employees view as critical to their motivation and provide their organizations' top management with real value in achieving the best solutions for costs currently available while, at the same time, protecting employee needs,"

notes Young in his white paper. "HR professionals know employees and their overall needs and motivations better than any management level in an organization. They can offer great value in this critical area that impacts employee satisfaction and productivity."

Young joined Southern Crescent SHRM in February 2005, and was appointed to the board of directors in July 2005. He was named president of the group in November 2005. He earned an MBA from Auburn University in 1979 and worked in employee benefits for 18 years before coming to Clayton State in February 2005.

White papers are available only to SHRM members on the website. Anyone wishing to receive a copy of Young's paper can request it from him via e-mail at robertyoung@clayton.edu. Young's white paper has also been featured on SHRM's "HR Week" e-zine.

Completion, cont'd. from p. 5

Prospective students can choose to pursue a bachelor's degree in Integrative Studies, Technology Management or Administrative Management.

The Integrative Studies program offers students a wide variety of courses to choose from in order to build a curriculum tailored to their individual educational and career goals. In addition, the two required courses, the senior seminar and the internship, combine what students have learned in the classroom and apply that knowledge to the workforce.

"Students can earn credits by doing an internship for a company where they are already employed," says Diane Burns, director of the Degree Completion Program. This can be a "win-win" situation for both the company and the student. Up to nine semester hours can be earned by a student who is doing approved internships.

The Technology Management and Administrative Management programs prepare students to move into supervisory

Completion, cont'd., p. 9

Service, cont'd. from p. 1

great opportunity to showcase several plans and programs already under development by our top-notch Academic Affairs Division. I was impressed by the great work already underway in support of student success, and I'm excited that there is a public venue for us to share this information with students and parents who are making enrollment decisions.

"I was also impressed with the collaborative effort made by all of the University System of Georgia institutions to develop System-wide benchmarks that will provide important feedback as we continue our emphasis on service to our students here at Clayton State."

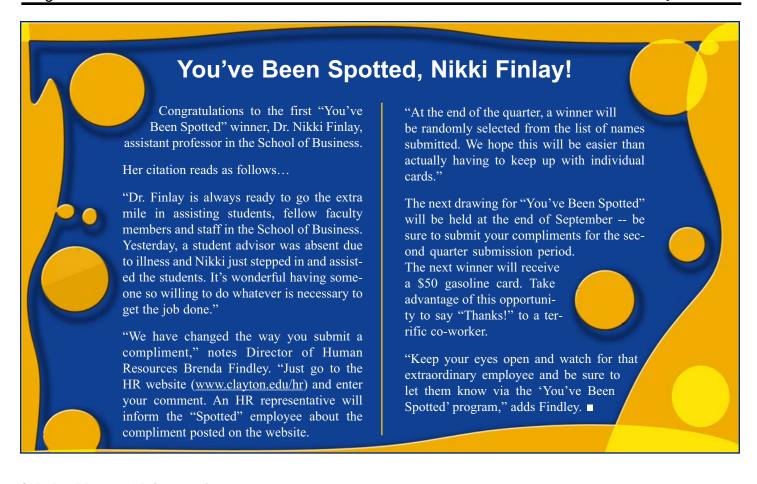
Customer Service Champions will work closely with their campus presidents, who – for extra motivation – recently have had customer service improvement added to the list of key performance indicators on which they will be annually evaluated.

"The campus plans developed by our champions in recent months had to engage the views of customers and employees," Flowers noted. They also have to outline clear and measurable ways to track the campus' progress toward improved customer service. Accountability is a big part of this initiative."

"On Aug. 1, USG officials will launch a new website (www.customerfocus.usg.edu) that will allow faculty, staff, students and tax-payers alike to monitor the progress being made with customer service improvements and to view the customer satisfaction scores of USG campuses," Flowers said, also noting that USG students will be specifically surveyed about potential areas for improvement.

He added that visitors to the website also will be able to submit their sugges-

Service, cont'd., p. 9



Scholarship, cont'd. from p. 4

sue medicine, I felt I needed to change to a science degree to be as prepared as possible for the MCAT and medical school. Fortunately, this is another one of Clayton State's strong areas."

Rivers originally planned to transfer to a larger school, however...

"I loved the smaller class sizes, the ability to speak with professors before and after class, and the fact that the classes were taught by professors, not teaching assistants," explains Rivers.

While at Clayton State, Rivers was very active on campus. He was a member of the Campus Life Advisory Board for one year and served as president of Clayton State's chapter of the American Medical Student Association for two years.

"Ja Rivers is exactly the type of student the University strives to produce," says Jeff Jacobs, associate dean of students and senior director of judicial affairs. "He is a student who demonstrates superior academic achievement while being active in leadership and other student activities on campus."

Just before graduating in December 2005, Rivers presented an abstract based on research with Dr. Michelle Furlong, Clayton State associate professor of biology, on soil microbial ecology to the American Society for Microbiology South East Branch (ASMSEB). While at this event, he also won an award for the best undergraduate student presentation.

"Ja's accomplishments in the laboratory are not shared by many undergraduate students. Very few students can complete a scientific research project in only three months," says Furlong. "He was by far the best student I have ever had complete a research project with me."

Rivers lives in Jackson, Ga., with his wife, Christy. Both are natives of Leesburg, Ga. When not studying, he

enjoys wildlife photography and scuba diving.

Of the 1,100 graduate students to apply for the Jack Kent Cooke Foundation, Rivers was one of 77 who were awarded scholarships. The Foundation is a national scholarship program intended to help young people reach their full potential through higher education. It awards up to \$50,000 annually to students who show exceptional promise.

Completion, cont'd. from p. 7

positions in businesses, retail environments, plants, shops and corporate settings. Students who hold career associate degrees can apply previously-earned technical credits towards earning a Bachelor of Applied Science (BAS) in these two majors.

"Since Clayton State has a School of Technology, it can accept credits from career associate degrees, which is something that many universities cannot do," explains Burns.

Because Clayton State is an accredited university, students in the Degree Completion Program are eligible to apply for many federal and state financial aid programs.

Off-site classes are offered at academic centers in Peachtree City, Locust Grove, Fayetteville and the East Point, Ga.-based military base, Fort McPherson.

For more information on the Degree Completion Program, visit http://conted.clayton.edu/courses/degreeComplete.html or contact Diane Burns directly by email at dianeburns@clayton.edu or phone at (404) 755-5200. ■

Service, cont'd. from p. 7

tions and criticisms via an online comment tool.

A second round of customer service improvement projects are planned for the fall, during which USG campuses will be able to benefit from projects successfully initiated on other campuses during the first round.



Math Professors Help Teachers Implement New GPS Curriculum in Clayton and Rockdale Counties

by Gina Finocchiaro, University Relations

Clayton State University Mathematics professors Dr. Annita Hunt and Dr. Linda Nash are leading local teachers in Clayton and Rockdale Counties towards the successful implementation of the new Georgia Performance Standards (GPS) Curriculum this summer.

Hunt and Nash have been able to hold staff development workshops and math enrichment courses because of a grant from the Math and Science Partnership (MSP) Program, a grant that was instituted by Title II, Part B, of the No Child Left Behind Act.

"The key to the success of the GPS Curriculum is teacher preparation and development," says Hunt. "Dr. Nash and I are involved with the MSP Program so that we can help these teachers."

The MSP Grant Program is a nationwide formula grant program with awards based on the size of the individual state and on student population and poverty rates. On May 11, 2006, the Georgia Department of Education was awarded more than \$5 million for 37 different projects, including the two grants to Clayton and Rockdale Counties for the 2007 year.

Nash and Hunt have been involved with the MSP Grant Program since its inception in 2004. The program, which is for local school systems who partner with institutions of higher education like Clayton State, is intended to improve content knowledge and teaching skills for fourth to 12th grade math and science teachers.

Workshops and classes are held by Nash and Hunt throughout the year. In addition to teaching geometry, algebra and problem solving, they also incorporate teaching strategies and instructional technology into all of their lessons.

"We would like to think that we are providing a small stepping stone for these teachers as they struggle towards the successful implementation of the GPS Curriculum," shares Hunt.

"It will take a long time for us to witness the full impact of GPS changes on public education in Georgia, but if we can make

Math, cont'd., p. 10



Math, cont'd. from p. 9

a difference for just one person, then our efforts will have been worthwhile."

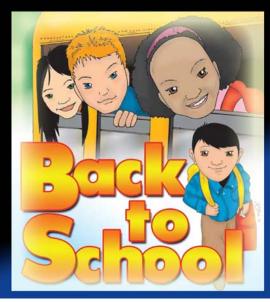
The new Georgia Performance Standards require mathematics teachers to teach fewer topics in more depth at each grade level in order to improve retention and eliminate the need to re-teach and review material each year.

In addition to working with the MSP Program, Hunt and Nash are also members of several education and mathematics organizations including National Council of Teachers of Mathematics (NCTM), the Mathematical Association of America (MAA), and Professors of Middle Level Education (POMLE) and its state affiliate, Georgia Professors of Middle Level Education (GAPOMLE).

School Supply Donations For Area Homeless Ends August 3

Clayton State University's Student Nurse Association (SNA) in conjunction with the Children's Restoration Network, has been running their own "Back 2 School Campaign" to make sure that homeless children have the school supplies that they need to start off the 2006/2007 school year.

Don't miss your chance to give! SNA is collecting new bookbags, notebook paper, spiral notebooks, binders, pens, pencils, dictionaries and more in room 37 of the University's Business and Health Sciences Building. The last day to give is Aug. 3.



SNA's goal is to donate 50 bookbags to the Children's Restoration Network this year.





Coach, cont'd. from p. 4

Gibbons. "He has been an essential part in the success of our program. We wish him well at Truett-McConnell and know he will do an outstanding job."

Baldwin was a part of the Clayton State program for 11 years – four years as a player and seven as an assistant coach. The Jonesboro native played for head coach Jimmy Hebron from 1996-99 and was captain of the first Clayton State team that was nationally-ranked in NCAA Division II during the 1998-99 season.

Following his playing career, Baldwin spent two seasons as an assistant under Hebron, and the last five seasons under Gibbons. During that time, he has helped transform the Laker program into a national power with a 97-49 record and the Peach Belt Conference championship in the 2001-02 season.

As an assistant under Gibbons, Baldwin has been responsible for assembling each of the last five Clayton State recruiting classes that ranked among the nation's best.

Prior to coming to Clayton State, Baldwin was a two-time all-region and one-time all-state selection at Lake City Christian High School. As a senior captain, he averaged 24 points, nine assists, and five rebounds per game in leading the Suns to a runner-up finish in the state tournament.

Baldwin earned a bachelor's degree in Health Care Management from Clayton State in 2000. He also holds a master's degree in Instructional Education from Central Michigan University.

Golf, cont'd. from p. 12

addition to its championship in 1979. In addition, his 65 at the 1977 Sunset Hills Tournament in Carrollton is the third-lowest single-round score in Alabama men's golf history.

In the professional ranks, Harwell played three seasons (1980-1982) on the PGA Tour. Some of his most notable moments on the tour included a top 15 finish at the 1981 Atlanta Classic, and a runner-up finish at the 1980 Walt Disney Team Championship with partner Mike Harmon. They finished second to David

and Danny Edwards. In addition, Harwell won the 1982 Georgia Open in a field that included former PGA greats Tim Simpson and 1974 Masters champion Tommy Aaron.

"While my success on the PGA Tour was limited, I did get the opportunity to compete and play with some of the great players of the game such as Larry Nelson, Tommy Aaron, Tim Simpson, Lanny Watkins, Fred Couples, Tom Kite, Hale Irwin and Hubert Green," Harwell said.

He earned his Bachelor of Science degree in Business Administration and Finance from Alabama in 1979. ■

Trivia Time

How the West Wasn't Won

by John Shiffert, University Relations

There were times during the 60s when it seemed like yesterday's history was today's sitcom. Well, sort of.

In reality, "Hogan's Heroes" and "McHale's Navy" had very little, if anything, to do with how World War II progressed. In a similar fashion, it should have been obvious that "F Troop" in no way represented how the west was won. Certainly, the opening credits of "F Troop" made that quite clear, since said credits concluded with Fort Courage test-firing its one and only cannon, and thus proceeding to shoot down its guard tower.

Now, this may seem like a pretty trivial point, but isn't that why we're all reading this? It wasn't trivial to Vickie Fennell in the Grant & Contract Programs Office. She had the only correct answer this week. And you probably thought grant and contract writers were dull. (In which case, you don't know Fennell...)

Moving on to something equally funny... During the 1980 Presidential election, what was the disparaging term applied to Ronald Reagan's economic program? And who coined the phrase? First correct answer to johnshiffert@clayton.edu gets a copy of "The Wit and Wisdom of Milton Friedman."



Got News?

Send your campus news to JohnShiffert@clayton.edu

Campus Review July 28, 2006

Sports Page

Harwell Named Laker Golf Coach

by Lee Wright, Sports Information

A new era of men's golf is on the horizon at Clayton State with the addition of Barry Harwell as the Lakers' new men's head golf coach.

A former professional player on the PGA Tour and collegiate standout at the University of Alabama, Harwell is the third head coach in the history of men's golf at Clayton State. He replaces Bob Hill, who stepped down following nine seasons as Laker head coach, having led Clayton State to a seventh place finish at the 1999 NCAA Division II National Tournament.

Harwell comes to Clayton State after being in private business over the last three years. He has served previously as an assistant professional at the Secession Golf Club in Beaufort, S.C., and head professional at Shore Oaks Golf Club in Farmingdale, N.J. He inherits a Clayton State program that competes in one of the top NCAA Division II conferences for men's golf – the Peach Belt Conference. The conference includes three-time defending Division II national champion USC-Aiken and previous three-time Division II national champion Columbus State.

It's a challenge that Harwell is aiming to tackle head-on.

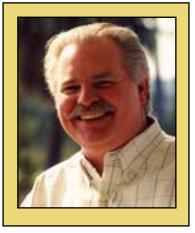
"I would like to thank Mason Barfield for giving me the opportunity to build upon coach Hill's golf program at Clayton State," said Harwell. "I'm excited about the challenge to do whatever it takes to create a championship environment at Clayton State.

"We have a strong golf conference with the likes of USC-Aiken, Columbus State and Armstrong Atlantic among others that compete in postseason tournaments. Being competitive in the Peach Belt Conference has to be the first step."

Harwell has an extensive playing background, both as an amateur and professional.

He was a prep standout at Carrollton High School, winning the individual district championship and finishing fourth in the Class A state tournament as a senior in 1975. Harwell was eventually inducted into the Carrollton Trojan Athletic Hall of Fame.

During his career at Alabama under head coach Conrad Rehling, Harwell was the co-captain and second team All-Southeastern Conference selection as a senior in 1979. That same season, he helped pace the Crimson Tide to its only SEC championship in program history.



Barry Harwell

Overall, Harwell lettered all four seasons at Alabama, and helped lead the Crimson Tide to two SEC runner-up finishes in

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