

**Subject:** DineCSU-Ready to Serve You This Fall  
**Date:** Wednesday, July 22, 2020 at 1:31:45 PM Eastern Daylight Time  
**From:** Julie Coile  
**To:** Julie Coile  
**Attachments:** image007.jpg, image008.jpg, image009.jpg, image010.jpg

## Hey Lakers!

If you've been thinking, "Does Fried Chicken Thursday miss me as much as I miss it?", the answer is YES!! DineCSU and our dining partner, Aladdin, have been working throughout the summer to prepare to serve you this fall. While campus dining may look differently this fall semester, we are prepared to serve you delicious meals in a safe environment.



### WHAT WE ARE DOING TO KEEP YOU SAFE

- Aladdin team members have a daily wellness check and wear gloves and face protection, which are changed several times throughout their shift.
- Team members wash their hands frequently.
- Team members and Guests are requested to follow social distancing guidelines. We will use floor stickers, line stanchions, directional arrows, and one-way entrances and exits to help accomplish social distancing within our dining facilities.
- All high touch surfaces will be frequently cleaned and disinfected, including tables in the dining room.
- All meals will be served in to-go containers and disposable cutlery will be provided.
- Pre-packaged condiments will be provided by Aladdin staff at serving stations.
- The dining room and Quiet Dining will be open with reduced seating and with tables positioned at a safe distance.
- We have instituted contactless payment options at all our locations.
- All food stations in Lakeside Dining Hall will be served by an Aladdin employee unless we have a pre-packaged self-serve option. All food available for self-service will be pre-packaged.
- We have posted signage limiting the maximum capacity of each enclosed dining location, as well as signage asking those who have COVID-19 symptoms to refrain from entering.
- We have installed Plexiglas partitions at all customer interaction points, including the serving lines in the Dining Hall servery.
- Hand sanitizer will be placed in all dining locations for Guests to use.



### WHAT'S NEW AT DINECSU

- Lakeside Dining Hall
  - All-you-can-eat dining will be suspended until further notice. Entry to Lakeside Dining Hall will

include one visit through the servery. Guests may sit and eat in the dining room or leave with their meal.

- We will operate two lines for hot entrees during peak times so that we can move Guests through the servery faster. We will continue to offer pizza and burgers, and we will have pre-packaged salads and pasta dishes.
- Chilaca will be open for extended hours beginning fall semester. They will be open 11:00 am – 10:00 pm, Monday through Thursday, and 5:00 pm – 10:00 pm, Sundays.
- We have instituted Meal Equivalency Credits to give Guests greater flexibility when using their semester meal plans. Guests may now use their meal swipe for a dollar value credit at our retail dining locations (excluding Chick-fil-A). Breakfast value is \$4.25 and Lunch and Dinner are \$6.75 per meal. Any amount over the equivalency amount must be paid by cash, credit/debit, Dining dollars, or LakerBucks. One equivalency may be used per day. Meal Equivalencies are only available for Guests with a semester meal plan.
- Our food cart, Lakeside Express, will remain closed, but we will still serve wings! Please look for our new wing restaurant, in the former Da Brix location in the University Center. Pizza will still be served in Lakeside Dining Hall.
- You can now purchase meal plans online! Simply log in to LakerCard Online at [www.LakerCard.com](http://www.LakerCard.com). You can make your secure payment and your meal plan will be automatically added to your card within minutes (online Bookstore Bucks purchases may take up to one business day to be added to your LakerCard).
- Catering is still available. Please visit [www.claytonstate.catertrax.com](http://www.claytonstate.catertrax.com) or contact Jordan Johnson at [Jordan.Johnson@aladdinfood.com](mailto:Jordan.Johnson@aladdinfood.com) to create a customized catering plan for your event.



## MEAL PLANS

- We have two new semester meal plan options:
  - Blue-19 meals per week with no Dining Dollars
  - Blue Plus-19 meals per week with \$50 Dining Dollars
- Dining Dollars can be added or reloaded at any time by purchasing online at [www.LakerCard.com](http://www.LakerCard.com).
- Commuter Plans and Dining Dollar only plans are still available for purchase. For more details, please visit <https://clayton.edudine.com/meal-plans/>.



## IMPORTANT DATES

- Chilaca, in Laker Hall, will open Monday, August 3<sup>rd</sup>, at 11:00 am. Meal swipes will not be available until August 5<sup>th</sup>, but Dining Dollars and all other forms of payment are accepted August 3<sup>rd</sup> and August 4<sup>th</sup>.
- Lakeside Dining Hall will reopen Wednesday, August 5<sup>th</sup>, 7:30 am. This is the first day of meal plan availability.
- All other retail locations will open Monday, August 10<sup>th</sup>.
- Chick-fil-A Express will remain closed until further notice.

We look forward to seeing your (masked) face this fall! Food has always brought people together, and our

highest priorities are to provide excellent Guest experiences while implementing best-in-class safety protocols. If you have any concerns about our protocols or our meal plans, please email [LakerCard@clayton.edu](mailto:LakerCard@clayton.edu) and we will address your concern or question as soon as possible.

**Bon appetite!**

*Julie Coile*

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