

**University Health Services Goals for 2012-2013
End-of-Year Report**

	Completion Deadline	Updates
Increase awareness of UHS and services		
1. Work with Brand Champions to market and promote UHS more effectively to entire University community	Fall 2012	Accomplished <ul style="list-style-type: none"> • Brochure updated for printing • Distributed during Summer/Fall Orientations
2. Meet monthly with RA's at Laker Hall and Clayton Station to assess needs and plan and implement programs to enhance healthy habits and choices	Spring 2013	Delayed and ongoing <ul style="list-style-type: none"> • Staff working with Associate Director of Housing to implement for 2013-2014 academic year
3. Provide updated information to the CSU community regarding services, testing, health awareness, STD awareness on an ongoing basis	Continuing	Accomplished and ongoing <ul style="list-style-type: none"> • Held health fair during Fall semester, 2012 • Participated in CSU 1022 (University Foundations) classes-assisting students transition from high school to college • Annual STD training • Sponsored <i>Color It Real</i> in Laker Hall • Advisor to many RA-sponsored events by providing teaching material and condoms • Continuously supply condoms to RAs for students in "emergency" situations and general health awareness programs
Enhance relationships both on and off campus to increase educational and outreach opportunities		
1. Create and promote a support group for individuals with HIV/AIDS on the CSU main campus	Spring 2013	Partially accomplished and ongoing <ul style="list-style-type: none"> • Letters inviting participation were sent • Student response less than optimal • Will work with CAPS to develop more viable plan
2. Meet with at least 5 different departments on campus to provide additional networking opportunities by attending departmental meetings.	Spring 2013	Delayed <ul style="list-style-type: none"> • Will reconsider when new Director arrives in August 2013
3. Become the sponsor of BACCHUS and work with student organizations to increase education in risky behaviors (drugs, alcohol, sex, texting with driving, etc.)	Spring 2013	Partially accomplished and ongoing <ul style="list-style-type: none"> • Plan has been developed • Initial communication with interested students has occurred • Calendar for next year's activities developed

Continue to seek opportunities to decrease cost to consumers		
1. Contact pharmaceutical reps to request free samples of medications and coupons for discounts for consumers.	Spring 2013	Discontinued <ul style="list-style-type: none"> Moved in different direction due to lack of reasonableness and unlikely success of stated objective
2. Reassess different supply organizations for decreased costs	Fall 2012	Accomplished <ul style="list-style-type: none"> Research completed Organizations identified and used to decrease costs while meeting state procurement and purchasing guidelines
Continue to increase efficiency of clinic flow and function		
1. Collaborate with Facilities Management and other University entities to acquire increase in clinic space	Spring 2013	Ongoing <ul style="list-style-type: none"> Under contract Fall 2012 Anticipate opening Spring 2014 or sooner
2. Provide training and practice to promote efficient use of new EMR system	Fall 2012	Accomplished and ongoing <ul style="list-style-type: none"> Have dedicated staff member to interface with staff at EMR vendor to address creation of templates, accuracy of data, and incorporation of planned software updates
3. Implement self-scheduling and check in for patients in order to streamline overall healthcare experience	Spring 2013	Delayed until opening of new UHS office <ul style="list-style-type: none"> Technology and design factors to implement this objective are included in building plans and are underway
4. Design hours of operation that are suitable to the needs of students, faculty, and staff according to historical volume	Fall 2012	Accomplished and ongoing <ul style="list-style-type: none"> Hours of operation adjusted 2012-2013 Hours of operation currently being re-evaluated for Fall 2013
5. Review policies and procedures to assess efficiency and compliance	Fall 2012	Delayed and ongoing <ul style="list-style-type: none"> Policies updated August 2012 Further review postponed until new Director begins August 2013